A11 Quick Start Guide

Version 1.0

2015-10-13

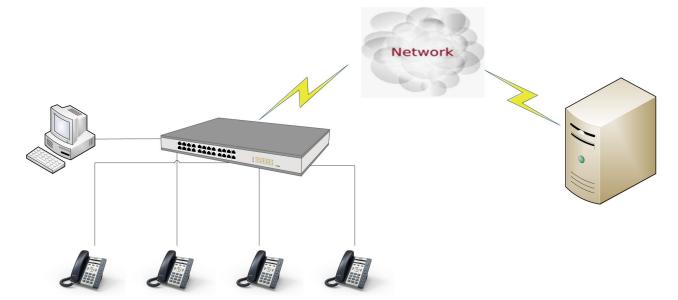
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1. Installation and access

1.1 Connection

Set up A11 as below:

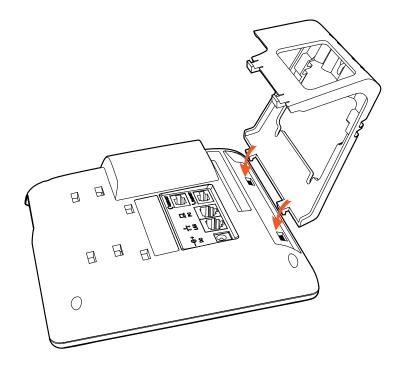


1.2 Installation instruction

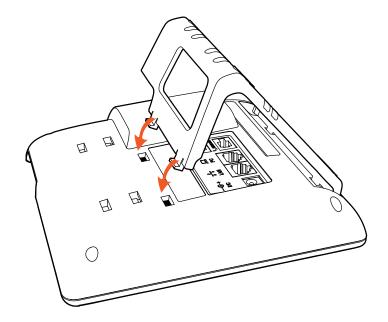
1. Desktop installation

A. Put the bottom side of the IP phone upside and press the plate into the slot, please refer the picture as below:



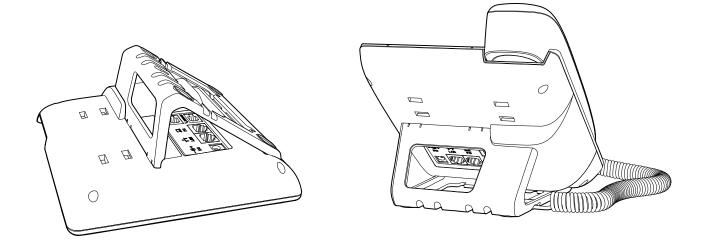


B. Press the other plate into the slot according to the direction of the arrow



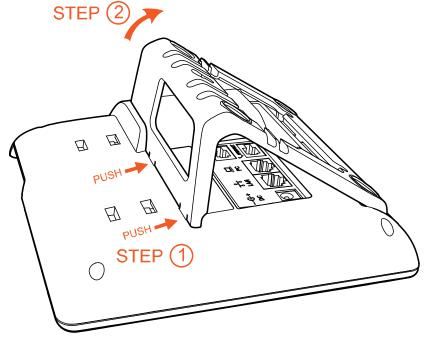
C. It is the right picture after fixing the feet below:





D. Disassemble the feet:

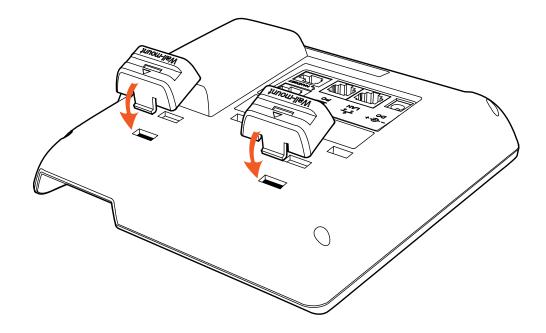
Push the plate and pull the feet according to the direction of the arrow. When the plate is pulled out of the slot, you can take off the feet



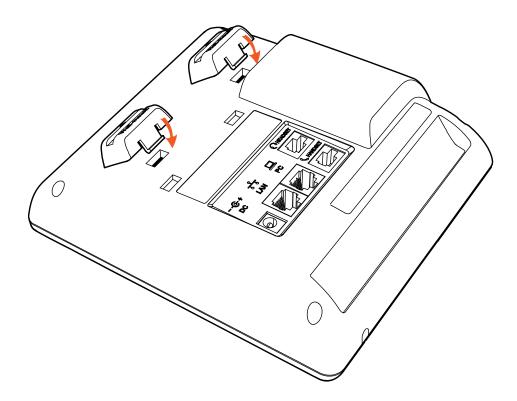
2. Wall-hung Installation

A. Put the bottom side of the IP phone upside and press one-side joints of wall-hung stand bracket into the slot, please refer the picture as below:



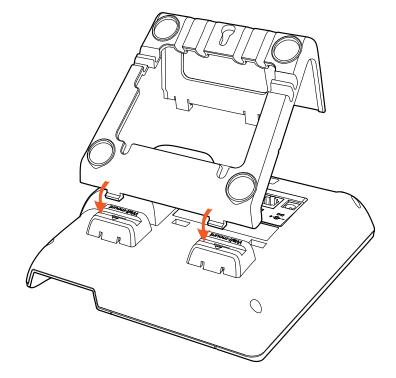


B. Press the other side joints into the slot according to the direction of the arrow

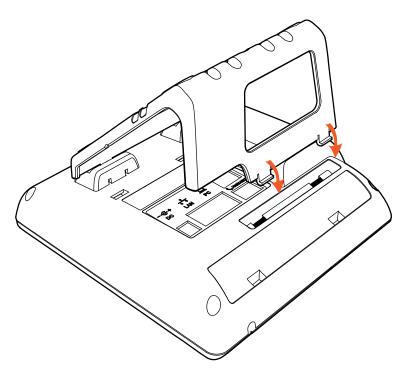


C. After install the wall-hung stand bracket, press one-side joints of stand bracket into the slot, please refer the picture as below:

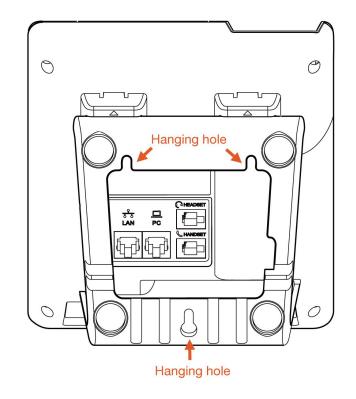




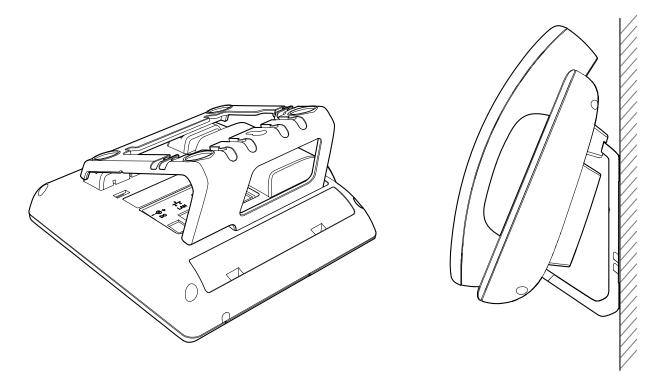
D. Press the other side joints into the slot according to the direction of the arrow



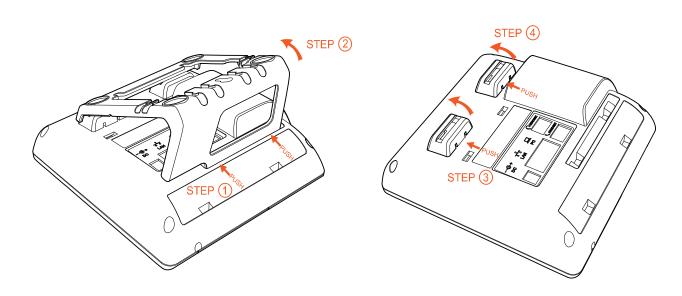
E. Knock in nails or screws on the wall according to the proportion of the distance between the hanging holes as below:



F. It is the right picture after fixing the stand bracket below:



G. Disassemble the stand bracket: Push the spring joint of stand and pull the stand according to the direction of the arrow.



atcom

2. Configuring phone



admin

1.1 Configuring via keypad

Language Setting: The default language of the phone is English, it supports Chinese, Russian, Arabic, German, French, Portuguese, Turkish, Spanish, Hebrew, Hungarian, Italian.

Press Menu- input default password 123- Preference- Language to edit the language list, choose the one you'd like to set on the phone.

Note: The available language maybe different, it depends on the language packs currently loaded to the IP phone.

Network Setting:

Press Menu- input default password 123- Network- modify connect type mode/ check IP address/VLAN/Web server to enter the internet related configuration page.

Or review its current IP address by pressing \checkmark key when it is powered on and connected to the network.

Account Setting:

Press Menu- input default password 123- SIP Account- Enter to configure the account setting. You can refer to the bellow 'Configuring via Web page' for the parameter details.

1.2 Configuring via Webpage

2.2.1 Login to web

Modify your computer's IP address to the same network as A11. Enter A11's IP address in the web browser and press Enter, then you will access to A11's user webpage without password.

Click 'admin' which is on the right corner to enter administrator webpage.

atcom	System Status	Network	Account	Phone Settings	Update	Phone Book	Call Log
System Status							
	Product Information	tion					
	Product Name :		Prot	tocol : SIP			

2.2.1 Configure phone to register SIP account

a) Network Configuration

LAN Port Configuration

Enter "Network" -> "Basic" page.

There are 3 ways to connect to internet DHCP, Static and PPPoE, please choose one according to your own situation.



atcom	System Status	Network	Account	Phone Settings	Update	Phone Book	Call Log
Basic							
Advance	DHCP Static IP IP Addres Subnet N Default G Primary	lask :					
	Seconda	ry DNS :					

- ✓ Network mode: you can choose DHCP and Static.
- ✓ DHCP: A11 default to use DHCP to obtain IP from DHCP Server.
- ✓ Static: If you want to set the IP as static, you should fill IP, Netmask, Gateway and DNS information.
- ✓ PPPoE: If A11 is connected to the modem, you should fill ADSL account and password which are assigned by your network service provider.

Password Configuration

Enter "Network" -> "Advance" page.

There are 2 modes to set the authority of web accessing and command line: User mode and Admin mode. All the parameters can be visible and changed in Admin mode while part of them can be visible in User mode.

Web Server

Enable Web Server :	Yes 💌		
Admin Password :		User Password :	
HTTP Port :	80		

- ✓ Enable Web Server: enable or disable web access. If choose "no", you can not access A11's webpage.
- ✓ Admin password: set admin webpage access password.(username:admin)
- ✓ User password: set user webpage access password.(username:user)

b) Account Configuration

Enter "Account" -> "SIP" page to configure SIP account which is provided from the SIP Server.

SIP			
Display Name :		User ID :	
Authenticate ID :		Password :	
SIP Server:		SIP Port :	5060
SIP Redundancy Server :			
Use Outbound Proxy :	No 💌		
Outbound Proxy Server :		Outbound Proxy Port :	5060
Register Expires :	300	Subscribe Expires :	3600
Transport Type :	UDP -	SIP 100Rel Require :	No 💌
Session Timer Enable :	No 💌	Early Update Enable :	No 💌
Caller ID Display :	No 💌	AutoSubscribeMWIEnable :	No 💌
Server List:	Common 💌	Dns Mode :	A Record 💌
BLF List URI :			

- ✓ Display Name: This name will display on the screen of A11. It will display the name configured for the SIP account by the SIP server preferentially. It can also be kept blank.
- ✓ User ID: Username of SIP account.
- ✓ Authenticate ID: normally is the same with User ID, can also be kept blank if there is no special requirement from the SIP server.
- ✓ Password: Password of SIP account.
- ✓ Sip Server: SIP server address, support both IP address and domain name.
- ✓ Sip Port: SIP server port, default is 5060.

After configured and clicked 'Submit' to enable register this account, please check the status of this account in System Status page. The Registration State will be registered if this account registered successfully.



atcom	System Status	Network	SIP Settings	Account	Phone Settings	Update	Phone Book	Call Log
System Status								
	Product Information	on						
	Product Name :		Proto	col :	SIP			
	Software Version :	1.3.0	Hardv	vare Version :				
	Mac Address:	80:82:87:01	:86:48 Serial	Number:	R1X140100050			
	Network Informati	on						
	Type :	DHCP	Curre	nt IP :	172.16.0.131			
	Current Netmask :	255.255.255	5.0 Curre	nt Gateway :	172.16.0.1			
	Primary DNS :	202.96.134.	133 Secor	idary DNS :	202.96.128.86			
	Host Name :		Doma	in :				
	VPN State :	Disable	VPN I	Þ:				
	Account Information	on						
	Registration State :	Registered	Ргоху	:	172.16.0.55			
	User ID :	5070	Messa	age Waiting :	Yes			
	Last Registration A	t: 02/20/2014	13:37:07 Next F	Registration In	: 17 s			

2.3 Wi-Fi

2.3.1 Configure the wifi on the WEB

A21 connect to network via Wi-Fi acquiescently, click "Search Wi-Fi" button to search the available Wi-Fi.

atcom	Basic	Network	SIP	Account	Phone	Update	Phonebook	Call Log
Basic								
Wi-Fi	Wi-Fi Set	ting <mark>(W</mark> hen v	vifi is on,	please disco	nnect the ne	etwork cable	!)	
Advanced	Wi-Fi:			off O				
	Current S Secret Ke AP Settin	y:						
	Ap:	9	On 🔘	Off 🖲				
	Subm	it (A Reset)				

After all available Wi-Fi hotspots are list out, click the round behind the available Wi-Fi which you want to connect.

|--|

序号	SSID	加密模式	信号	选择
1	ACCROSER5	WPA2PSK/AES	100	0
2	0xE7B2A4E5BBB7E8BDA9E6A5BCE4B8	WPA2PSK/AES	100	0
3	TP-LINK_9C5BBE	WPA2PSK/AES	100	0
4	Accesser009	WPA1PSKWPA2PSK/AES	100	0
5	0xE581B7E7AAA5E78B82	WPA2PSK/AES	86	0
6	360WiFi-C8C9	NONE	81	0
7	pushed	WPA2PSK/AES	76	0
8	D-Link_test	WPA1PSKWPA2PSK/TKIPAES	76	0
9	TOJI	WPA1PSKWPA2PSK/AES	50	0
10	chanvi	WDA1DSKWDA2DSK/AES	20	

Input the right "Secret Key" and then click the "Submit" button, the phone will reboot, and you should disconnect the wire that connect to A21 during rebooting, or the phone will connect to network via wire preferentially. The Wi-Fi icon will display on the home screen, it means connect failed when the icon come with \times , you should to check the configuration.

2.3.2 Configure the wifi on the phone

1. Press "Menu"-"Network"-"Connect Mode", change for the wifi connection mode, press "OK".

2、Press "Menu"-"Network"-"WIFI setting"-"WLAN", choose the wifi you want to connect, Press

"Connect", then input the correct wifi password.

3. Return to the standby interface, and phone successful connected to the wifi.